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www.tristargroup.net

WHO ARE WE

TRISTAR began as an insurance program manager and medical malpractice claims administrator in 1987. Today we are the nation's largest independent third party claims administrator. We empower more than 1,000 employees in offices throughout the United States, focusing business operations in three divisions: property casualty and workers' compensation claims management, benefits administration, and managed care services.



OUR VISION

To be the country's most respected provider of claims management services.

OUR MISSION

To provide the highest quality claims management services to our clients. We are committed to a long-term investment in the continual improvement of our products to ensure the best value for our clients and a strong, secure and growing organization for our employees, shareholders and business partners.

OUR CORE VALUES

We expect all team members in our company to be true to our values of RESPECT, INTEGRITY, TRUST, and EXCELLENCE and to always

“do the
RITE thing.”

join our team



Respect

To acknowledge and accept differences, while treating everyone with consideration and courtesy.

Integrity

To adhere to a strict moral and ethical code in dealing with each other and in providing business services.

Trust

To earn the trust and confidence of others by always doing the right thing.

Excellence

Our coworkers and clients deserve the best quality work and customer service every day.



"At the end of the day our integrity is what defines us."

Tom Veale
TRISTAR President

How can I help make a difference?

"Work with people you respect and care about and be proud of what you produce."

Denise Cotter
CFO

"Just answering questions is not enough - close the loops and address all underlying issues to ensure service excellence."

Treat others the way you want to be treated.

OUR CULTURE

BENEFITS

EMPLOYEE



A critical part of TRISTAR's culture is our philanthropy. From volunteer programs, allowing each team member a day of paid time off to do grassroots outreach, to the company's adoption of El Sauzal Orphanage in Ensenada, Mexico and City of Hope in Los Angeles, TRISTAR takes pride in making a difference in the communities where we live and work.

- Employee Assistance Program
- Short- and long-term disability
- Pet Insurance plans
- Medicare Supplement program
- Fitness Club allowance
- Student Debt Repayment Assistance
- Major holidays
- Recognition and inclusion of non-traditional family structures in benefits and policies
- Remote and Hybrid work
- Ergonomic Resource Center
- PTO Donation Program
- Candidate Referral Bonus
- Educational Assistance
- Dependent Scholarship Program
- Paid time off for volunteer work, to vote, vaccines, jury duty
- Paid time off to vote
- Leadership training and coaching
- Annual President's Awards
- Fourth of July, Thanksgiving gift cards
- Christmas bonus
- Spirit committee activities
- Community service programs
- Wellness programs
- Employee engagement programs